

Taison P. Chacko

Kerala, INDIA

CAREER OBJECTIVE

Seeking a position with a well-established company where I can maximize my program development and skills.

WORK EXPERIENCE

Restaurant Manager- Chicking kondotty (January 2020 to September 2020)

- Pay roll
- Inventory Management
- Scheduling
- P& L Analysis
- Handling customer's complaints and resolve their inquiries.

Restaurant Manager- Jo Bakes & Restaurant Kakkanad (September 2019 to December 2019)

- Identify and delegates responsible to staff to ensure objectives are met and excellent service is consistently achieved.
- Consistently monitor product and labor cost to remain within goals.
- New menu implementation.
- Improved the Restaurant profit 20%
- Improved Restaurant standard and reduce the labor cost and utility cost

Restaurant Manager- Paavo's Pizza ENOC LLC UAE (October 2017 to June 2019)

- Pay roll, Inventory Management, Scheduling.
- P&L Analysis
- Teamwork skills.
- Flexibility
- Excellent customer service skills.

Assistant Manager - Emirates Fast food LLC McDonalds UAE (December 2011 to September 2017)



- Identify and delegates responsible to staff to ensure objectives are met and excellent service is consistently achieved.
- Effectively manage the restaurant in the absence of the Restaurant Manager.
- Manage the restaurant to meet or exceed standards in food quality, safety and cleanliness.
- Train and coach staff on guest services principles and practices.
- Consistently monitor product and labor cost to remain within goals.
- Identify employee weaknesses and retrain as necessary.
- Assist in new menu implementation.
- Pay roll
- Inventory Management
- Scheduling
- P& L Analysis

**Steward in Swiss based Company - Augusta Ayurvedic Garden in Trivandrum
(June 2009- June 2011).**

- Welcoming & Greet the Guests and Visitors, make them comfortable with compassion.
- Assist them on their needs.
- Handling customer's complaints and resolve their inquiries.
- Maintain continuity among work teams by documenting and communicating actions, irregularities on a chain of command.
- Responding to all the emergencies genuinely as real as per needed.

EDUCATION

- Diploma in Hospitality and Hotel Management at University of Calicut India, School Year 2009.
- Higher secondary in 2008

PROFESSIONAL PROFILE

- Possesses excellent interpersonal skills, the ability to communicate with an outgoing personality.
- Enjoys being part of a successful and productive team and thrives in highly pressurized and challenging working environments.

- Can work under extreme pressure, if situation demands.
- Willingness to accept challenges and commitment to deliver qualitative results.
- Ability to work independently.
- Excellent customer service.

TRAINING CERTIFICATIONS

- Food Safety Standard - Sharjah UAE
- TSI Quality Services Person - in - charge (with Merit) - Dubai UAE
- Shift Management Excellence - Sharjah UAE

PERSONAL DETAILS

Date of birth - APRIL 9, 1991

Civil status - Married

Language known - English, Hindi, Malayalam

Religion - Catholic

Nationality - Indian

Gender - Male

Height - 5'11 inches

Weight - 155lbs

DECLARATION

I hereby declare that the above-mentioned information is true to the best of my knowledge and I hold the responsibility for the correctness of the above-mentioned particulars.

CHARACTER REFERENCE

Mr. Yashreef , Operation Manager in McDonalds UAE, +971504633803